



State of California • Arnold Schwarzenegger, Governor

State and Consumer Services Agency

DEPARTMENT OF GENERAL SERVICES

Division of the State Architect

Certified Access Specialist Program

PUBLIC WORKSHOPS

February 1, 2006

1:00 – 4:00

Marriott Irvine Hotel

18000 Von Karman Avenue

(949) 553-0100

February 7, 2006

1:00 – 4:00

Oakland Marriott Hotel

1001 Broadway

(510) 451-4000

Discussion Themes

In order to effectively focus the attention of all participants, DSA staff selected three discussion themes, based on comments expressed by collaborating stakeholders as well as public inquiries received by DSA. Following each theme below are examples of anticipated questions:

- **Certification Classifications and Qualifications**
 - *Why are there multiple classifications of certification?*
 - *Do the services of Access Investigators and Access Architects overlap, or are there distinct boundaries?*
 - *How may worthy applicants become certified if their choice of career path renders them unable to meet the minimum qualifications?*
 - *The two defined classifications don't directly incorporate several significant occupations involving disability access rights. Is this an oversight?*
- **Expected Knowledge and Professional Roles of Certified Access Specialists**
 - *Does the expertise of an access specialist include California and federal laws?*
 - *What is the Core Knowledge Exam and what does it include?*
 - *Will an access specialist be able to advise me on housing and/or employment issues?*
 - *Will access specialists be able to help defend against baseless threats of litigation?*
- **Program Oversight, Public Confidence and Handling of Complaints**
 - *How will the state make sure the program is fulfilling its legislative intent?*
 - *In what ways will the program be protected from undue political influence?*
 - *What provisions will there be to catch and expell dishonest access specialists?*
 - *How will the public come to trust the judgement of certified access specialists?*

Workshop Format

1102 Q Street, Suite 5100 • Sacramento, California 95814-3965 • (916) 445-8100

Each meeting will be hosted by an unbiased, professional facilitator, who will ensure that every speaker has the same opportunity to participate. At the beginning of the workshop, attendees who wish to publicly comment will be asked to complete written requests. DSA staff will then quickly organize these requests along three broad themes. Each thematic segment of the workshop will open with a brief presentation by DSA staff. The facilitator will next invite individual speakers to comment on the topic at hand, and will moderate any further discussion in the time available.

Public Comment Process

In order to properly conduct the workshop, anyone wishing to address the meeting must complete a concise Speaker Request form at the beginning of the workshop. There will be a distinct colored form for each discussion theme, to gather information on the topic of concern as well as optional speaker information. Forms will be sequentially numbered to allow for first-come, first-served ordering of individual speakers.

When it's your turn to speak, move to the designated speakers' area, and try to limit your comments to no more than three minutes. Afterward, DSA staff may choose to offer a response limited to one minute, according to the nature of the comments expressed.

Printed Workshop Resources

Workshop participants may obtain printed copies of the following documents as they arrive:

- Current draft version of regulations for the CASp Program.
- Summary of CASp Certification Requirements
- Summary of the Knowledge Bases of Access Specialists

In addition, participants may optionally register to receive future announcements regarding the Certified Access Specialist Program. Please email follow-up comments or questions to:

CASprogram@dgs.ca.gov